



CONGRATULATIONS ON YOUR NEW HANDI QUILTER MACHINE!!

Hello Quilter!

On this page, you'll find all of the information you need to know to learn one-on-one with a HQ National Educator. Be sure to read to the very end!

Getting Started

With your purchase, you will receive one-on-one mentorship with one of our HQ National Educators. Your sessions will focus 100% on you and your specific questions! Whether you are learning the basics, advancing your knowledge, or looking for new ways to demonstrate your expertise, we are looking forward to helping you confidently finish more quilts!

Once your machine has been delivered and set up, an HQ educator will reach out via email to introduce themselves. They will share lessons, tips, and demonstrate techniques on their own longarm machine, show you inspiring ideas, and answer any questions you have.

For your education sessions:

- You will receive 2 hours of mentorship with purchase of a longarm and 3 hours with purchase of Pro-Stitcher. Mentorship will take place through video conferencing through Zoom. How exciting!
- Your educator is excited to answer any and all questions -- no question is too small!
- The HQ educator will contact you via email, using the address provided by your retailer. Be sure to share an email address you regularly check!
- Please be sure to reply ASAP so that the educator can schedule the best available times for you.
- Heads up, you will need a stable and reliable internet connection to participate in the virtual mentorship.
- Most students prefer to see their educator on a large screen, so we recommend using a desktop computer, laptop, or tablet for the best audio and video capability.

You also need to know:

- Your HQ National Educator is excited to work with you!
- Your HQ National Educator will reach out to you three (3) times to initiate your sessions. If they do not receive a response by the November 15, 2025 deadline, your sessions will be forfeit.
- Your total hours of (expert and kind) mentorship will be scheduled in 1-hour sessions.
- Scheduling will be done directly with your HQ Educator via email, based on their availability.
- All sessions require a 24-hour cancellation notice. No-show or last-minute cancellations will forfeit the time that was scheduled.
- Mentorship must be initiated by November 15, 2025.
- All mentoring sessions will need to be completed by February 28, 2026. Any unused sessions will expire.
- At the end of your sessions, you will be able to purchase (5) additional discounted sessions with an HQ National Educator. That offer expires on November 15, 2025.

We are excited to help you finish more quilts! If you have any questions regarding the education program, feel free to reach out to SewingMachinesPlus.com @ 800-401-8151